

Hooverwood Living

UKG Ready SMS Messaging Terms of Use and Consent

Last Revised: September 24, 2026

Purpose

Hooverwood Living utilizes the UKG Ready workforce management platform and related communication services. SMS text messages may be delivered through UKG and third-party providers, including Twilio and wireless carriers.

Types of Messages

Job application updates, interview scheduling, onboarding, payroll, benefits, scheduling, shift opportunities, training reminders, emergency notices, HR communications, and other employment-related information.

Consent to Receive SMS Messages

By providing your mobile telephone number and opting into SMS communications, you authorize Hooverwood Living to send employment-related text messages. Consent is voluntary and is not a condition of employment where prohibited by law.

Message Frequency

Message frequency varies depending on your status as an applicant or employee and your use of UKG Ready services.

Message and Data Rates

Message and data rates may apply. Charges are determined by your wireless provider.

Opting Out

Reply STOP to any text message to opt out. A confirmation message will be sent and no further non-essential text messages will be delivered unless you re-enroll.

Help

Reply HELP for assistance or contact Hooverwood Living Human Resources.

Mobile Carrier Disclaimer

Wireless carriers are not liable for delayed or undelivered messages. Delivery may be impacted by network availability and device compatibility.

Privacy

Information collected through UKG Ready and SMS communications is processed according to Hooverwood Living policies, applicable laws, and provider requirements. Mobile numbers may be shared with UKG, Twilio, carriers, and service providers solely for communication purposes.

No Guarantee of Delivery

SMS should not be relied upon as the sole communication method. Employees remain responsible for monitoring UKG Ready, company email, supervisor communications, and official notices.

Third-Party Services

Messaging services may be provided through UKG and Twilio. Hooverwood Living is not responsible for outages or delays attributable to third-party providers.

Changes to Terms

Hooverwood Living may modify these terms at any time. Continued participation constitutes acceptance of updated terms.

Acknowledgment

By providing a mobile number and enrolling in SMS communications, you acknowledge that you understand these terms, consent to receive employment-related text messages, that message frequency varies, message and data rates may apply, STOP opts out, and HELP provides assistance.

Recommended Opt-In Disclosure

By checking this box and providing my mobile number, I agree to receive employment-related text messages from

Hooverwood Living through UKG Ready and its SMS service providers, including Twilio. Message frequency varies. Message and data rates may apply. Reply STOP to opt out. Reply HELP for assistance. Consent is not a condition of employment or application consideration.